



Digital Services Application

Date

/ /

Section 1 – Customer Details

☐

New customer

If new today go directly to other sections

☐

Existing customer

This section MUST be completed

Person Customers (individual & joint customers)

Customer number

Given name(s)

Surname/family name

Other names known by (if any)

Date of birth

/ /

(dd/mm/yyyy)

Current residential address

Current postal address

Phone numbers (m = mobile w = work h = home) include country code

☐

+

m/w/h

☐

+

m/w/h

☐

+

m/w/h

Emails (in order of contact priority)

Non-Person Customers (companies, organisations)

Customer number

Name

Business address

Postal address

Registered office

Phone numbers

+

Number

+

Number

Contact name

Contact name

+

Number

+

Number

Contact name

Contact name

Emails (in order of contact priority)

Action

C

S

C

S

C = CSO/Teller & S = Supervisor/Manager

ID checked

☐☐

BankNet checked/changed

☐☐

Section 2 – IsiKad

Note:

* Person customers only (individual or joint)

* to be completed for new/replacement cards & maintenance

☐ New ☐ Damaged ☐ Lost/Stolen ☐ Change linked accounts
☐ PIN ☐ Expired ☐ Cancel ☐ Remove hold

last 4 digits only

Primary account (Default)

☐ Savings ☐ Cheque

☐ Cheque ☐ Savings

Primary account

☐ Savings ☐ Cheque

☐ Cheque ☐ Savings

last 4 digits only

Customer signature

		AA									
Action:	C	S		C	S		C	S			
Verify customer	<input type="checkbox"/>	<input type="checkbox"/>	Method of Op	<input type="checkbox"/>		Link acct to card		<input type="checkbox"/>			
Link cust to card	<input type="checkbox"/>	<input type="checkbox"/>	Destroy card	<input type="checkbox"/>	<input type="checkbox"/>	Activate/Deactivate		<input type="checkbox"/>			
Collect fee	<input type="checkbox"/>	<input type="checkbox"/>	Input hold code	<input type="checkbox"/>		Remove hold		<input type="checkbox"/>			

Customer number

Email

Phone No +

Customer signature

Email

Phone No

